



HSPD-12 NEWSFLASH

SUBJECT: USDA HSPD-12 PROGRAM LINKS AND CONTACT INFORMATION

This Newsflash lists important USDA HSPD-12 program related website links as well as help desk contact information. Please note that some of the USAccess website links changed as of 8/3/2008 due to a system update.

Website Links:

- USAccess Role Administrator Portal: <https://gsa.identitymsp.com/ROLESADMIN>
- USAccess Role Holder Portal (for non-Role Admin role holders): <https://gsa.identitymsp.com/ASSUREDIDENTITYPORTAL>
- USAccess Reports Portal: <https://gsa.identitymsp.com/REPORTSPORTAL/>
- GSA Scheduling Tool: <https://www.schedulemsp.com/tc/login.do?url=10001>
- USAccess Program site: <http://www.fedidcard.gov>
- USDA HSPD-12 site: <http://lincpass.usda.gov>

Help Desk Information:

- USAccess Help Desk (for USAccess system or Schedule Tool issues, for Role Holders ONLY): 866-493-8391 or usaccess.helpdesk@eds.com
- GSA MSO Help Desk (for Role Holder password resets or policy questions): 202-501-4740 or hspd12@gsa.gov
- USDA Help Desk (for USDA business process, policy, agency certification portal, or general questions, for Role Holders and Applicants): 888-212-9309 or hspd12@ftc.usda.gov

QUESTIONS ABOUT THIS NEWSFLASH OR HSPD-12?

USDA HSPD-12 Website: <http://lincpass.usda.gov>

Contact the USDA HSPD-12 Help Desk:

Toll Free: 1-888-212-9309

Local: 703-245-7888

Email: hspd12@ftc.usda.gov

